

# CITY OF SOUTH LAKE TAHOE

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## **MEDIA ADVISORY**

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March 15, 2016

## **Heavenly Parking Garage System Upgrade Training for Heavenly Village Businesses**

**WHAT:** Training Sessions for Heavenly Village Parking Garage Upgrades for Heavenly Village Business Owners

**WHO:** Heavenly Village Business Owners

**WHERE:** The Loft at Heavenly Village, 1021 Heavenly Village Way

**WHEN:** Wednesday, March 23rd, 12pm-1:30pm  
Trainings available at 9am, 10am, 11am, 1pm, 2pm, and 3pm

### **WHY:**

For businesses located within Heavenly Village, the South Lake Tahoe Police Department and Flow Thru Technologies will hold trainings on how the new system functions and how to use the online portal at The Loft on Wednesday, March 23<sup>rd</sup>. The new system eliminates the use of printed parking tickets. License plate recognition and the use of telephone numbers will now be used for payment at the parking garage. Business owners will now be able to utilize customer's license plate numbers and/or phone numbers to issue validations.

The first training will be at 9am, then 10am, 11am, 1pm, 2pm, and 3pm. The trainings will take about 30-45 minutes and will provide businesses a detailed look at how to log on to their own account and validate their customers.

This training period is a time for businesses to come and to learn the new system and is open to any business owner or manager and their employees to come and participate.

For questions contact South Lake Tahoe Police Department Enforcement Services Supervisor Amy Poole at [apoole@cityofslt.us](mailto:apoole@cityofslt.us)

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# Attention Heavenly Village Business Owners



keep it simple.



Revolutionary Ticketless System  
A Totally Reimagined PARC System

Flow uses the industry's most advanced License Plate Recognition system to give customers quick ticketless entry and exit.



The City of South Lake Tahoe has updated the Heavenly Village parking garage with new parking equipment.

The new parking system relies on license plate recognition and your phone number for entry and exit to the facility.

For businesses located within Heavenly Village, the South Lake Tahoe Police Department will hold trainings on how the new system works at;

## **The Loft** **(upstairs of Heavenly Cinema)** **Wednesday, March 23rd** **9am, 10am, 11am,** **1pm, 2pm, & 3pm**

(The trainings will last 30-45 minutes)  
*The training is open to any Heavenly Village business owner or manager and their employees to come and participate.*

For questions contact South Lake Tahoe Police Department Enforcement Services Supervisor Amy Poole at [apoole@cityofslt.us](mailto:apoole@cityofslt.us)

# March 23rd at The Loft